

# Encounter Data System User Group

*November 3, 2011*

HEALTHCARE MANAGEMENT  
CONSULTING COMPANY

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# Agenda

- Introduction
- Industry Testing Updates
- EDS Inbox Question & Answers
- Outreach

# Introduction

- The purpose of this session is to provide Medicare Advantage Organizations (MAOs) and other entities with information on policy and operational guidance in order to promote capabilities and preparations for continued testing and implementation of the Encounter Data System (EDS) by January 2012.

# MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
  - Medicare Advantage (MA) Plans
  - Medicare Advantage-Prescription Drug (MA-PD) Plans
  - Health Maintenance Organizations (HMOs)
  - Special Needs Plans (SNPs)
  - Local Preferred Provider Organizations (PPOs)
  - Regional PPOs
  - Employer Group Health Plans
  - Programs of All-Inclusive Care for the Elderly (PACE) Plans
  - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
  - Medical Savings Account (MSA)
  - Private Fee-for-Service Plans (PFFS)
  - Religious Fraternal Benefit Plans (RFBs)
  - Provider Sponsored Organizations (PSO)



# Industry Testing Updates

Encounter Data

User

Group

Thursday, November 3, 2011

3:00 P.M. – 4:00 P.M., ET

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# Industry Testing Update

## Top 10 Errors

1. This Claim is rejected for Acknowledgement /Rejected for Invalid Information within the Revenue code for services rendered.
2. This Claim is rejected for the Acknowledgement /Rejected for RELATIONAL FIELD IN ERROR for Service(s) Rendered.
3. This Claim is rejected for the Acknowledgement /Rejected for Invalid Information within the Claim is out of balance due to Line Item Charge Amount within the Service Line Paid Amount.
4. This Claim is rejected for Acknowledgement /Rejected for Invalid Information within the Subscriber's contract/member number.
5. This Claim is rejected for the Acknowledgement /Rejected for Missing Information within the Other payer's Explanation of Benefits/payment information.

# Industry Testing Update

## Top 10 Errors

6. This Claim is rejected for Acknowledgement/Rejected for Missing Information within the Other payer's Explanation of Benefits/payment information
7. This Claim is rejected for the Acknowledgement /Rejected for Invalid Information within the HCPCS and Line Adjudication Information
8. This Claim is rejected for the Acknowledgement /Rejected for Invalid Information within the Revenue code for services rendered
9. This Claim is rejected for the Acknowledgement /Rejected for Invalid Information within the HCPCS
10. This Claim is rejected for Acknowledgement / Rejected for relational field in error within the Billing Provider's National Provider Identifier (NPI)

# Industry Testing Update

## Professional Edits Permanently Turned Off

EDIT REFERENCE	DESCRIPTON
X222.087.2010AA.NM109.050X222.140.2010B B.REF02.07	CSCC A8: Acknowledgement / Rejected for relational field in error CSC 496: Submitter not approved for electronic claim submissions on behalf of this entity. EIC: 85 Billing Provider
X222.138.2010BB.REF.010	CSCC A7: Acknowledgement /Rejected for Invalid Information... CSC 732: Information submitted inconsistent with billing guidelines. CSC 560: Entity's Additional/Secondary Identifier. EIC: PR "Payer
X222.157.2300.CLM02.070	CSCC A7: Acknowledgement /Rejected for Invalid Information. CSC 178: Submitted Charges

# Industry Testing Update

## Professional Edits Permanently Turned Off

EDIT REFERENCE	DESCRIPTION
X222.305.2320.AMT02.060	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 178: Submitted Charges
X222.306.2320.AMT02.050	CSCC A7: Acknowledgement /Rejected for Invalid information CSC 596: Non-covered Charge Amount EIC: GB Other Insured
X222.351.2400.SV102.060	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of balance CSC 583:Line Item Charge Amount CSC 643: Service Line Paid Amount
X222.091.2010AA.N301.070 X222.091.2010AA.N302.060	Acknowledgement /Rejected for Invalid Information CSC 503: Entity's Street Address EIC: 85 Billing Provider

# Industry Testing Update

## Institutional Edits Permanently Turned Off

EDIT REFERENCE	DESCRIPTON
X223.084.2010AA.NM109.050	CSCC A8: Acknowledgement / Rejected for relational field in error CSC 496 Submitter not approved for electronic claim submissions on behalf of this entity. EIC: 85 Billing Provider
X223.127.2010BB.REF.010	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 732: Information submitted inconsistent with billing guidelines. CSC 560: Entity's Additional/Secondary Identifier. EIC: PR Payer
X223.143.2300.CLM02.070	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of balance CSC 178: Submitted Charges

# Industry Testing Update

## Institutional Edits Permanently Turned Off

EDIT REFERENCE	DESCRIPTON
X223.143.2300.CLM02.080	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of Balance CSC 672 Payer's payment information is out of balance
X223.364.2320.AMT02.030	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 512: Length invalid for receiver's application system CSC 183: Amount entity has paid CSC 286: Other payer's Explanation of Benefits/payment information
X223.366.2320.AMT02.060	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 596: Non-covered Charge Amount EIC: GB Other Insured
X223.424.2400.SV203.060	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of balance CSC 583:Line Item Charge Amount CSC 643: Service Line Paid Amount

# EDS Inbox Q&As



# Question #1

- What are the standard denial codes mentioned in the industry update on October 27th?

# Question #2

- What is the definition of a linked chart review?

# Question #3

- What is the definition of an unlinked chart review?

# Question #4

- Could you please clarify the claim filling indicator code logic. In the companion guide it says that element SBR09 should have a value of “16” in both loops 2000B and 2320. It is my understanding that now the value in SBR09 should be “MA” in institutional claims and “MB” in professional claims. Does this apply to both loops 2000B and 2320. If not, what values should go on element SBR09 on each loop?

# Question #5

- It is my understanding that pricing will only be done on claims/encounters for services normally covered by FFS, is that a true statement?

# Question #6

- Are the CEM edit documents that were discussed on the Thursday 10/27 Industry Update specific to MAOs? If not, is that something that will be published once the CEM edits for MAOs are finalized, which should be within the next 30 days?

# Question #7

- Where do we send a Claim Control Number (CCN)?

# Question #8

- For FTP and NDM users, is there a limit to the number of ST-SE segments submitted in a file?

# Register for Outreach

- To register for the bi-weekly Encounter Data User Groups, please visit [www.tarsc.info](http://www.tarsc.info).

# User Group Calls

- The Encounter Data User Group Calls will be used to ensure bi-weekly contact with MAOs and other entities collecting and submitting encounter data.
  - Teleconference
  - Bi-weekly Thursdays, 3:00 P.M. – 4:00 PM, EST
- For more information on the schedule, refer to [www.tarsc.info/site](http://www.tarsc.info/site).

# User Group Calls *(cont.)*

- During each User Group, the EDS Project Team will respond to questions submitted to [eds@ardx.net](mailto:eds@ardx.net).
  - Questions must be submitted 7 days prior to the User Group Call in order to be considered for the next call.
  - Email should contain the subject: “EDS User Group Question”
  - Materials from each User Group call will be posted following each call.
- Additional program updates will also be provided.

User Group

# Resources



# Resources

- CSSC Operations:  
<http://www.csscoperations.com/internet/cssc.nsf/Home>
- Encounter Data Outreach Registration:  
[www.tarsc.info](http://www.tarsc.info)
- CMS: [www.cms.gov](http://www.cms.gov)
- EDS Inbox: [eds@ardx.net](mailto:eds@ardx.net)

# Resources *(cont.)*

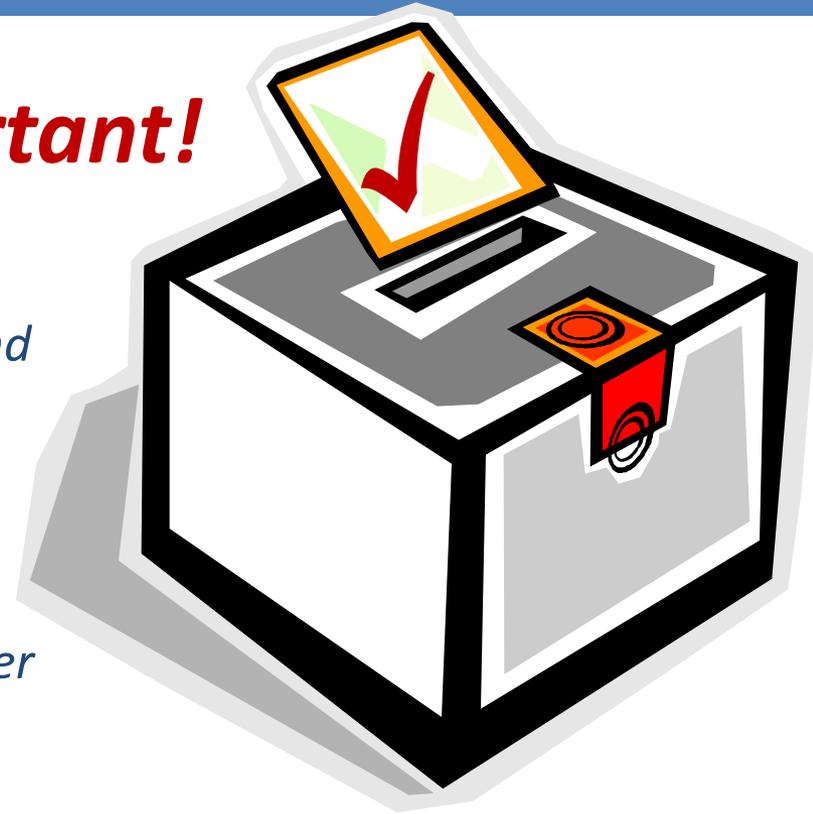
- X12 Version 5010 Standards:  
[http://www.cms.gov/Version5010andD0/01\\_overview.asp](http://www.cms.gov/Version5010andD0/01_overview.asp)
- CEM/CEDI Technical Reporting Formats:  
[http://www.cms.gov/MFFS5010D0/20\\_TechnicalDocumentation.asp](http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp)
- Washington Publishing Company:  
<http://www.wpc-edi.com/content/view/817/1>

# Evaluation

***Your feedback is important!***

*Please take a moment to give us your feedback regarding the User Group and provide recommendations for future discussion topics.*

*Please complete the Evaluation Form sent by email after the close of the User Group session.*



**THANK YOU!**

User Group